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KEY=LEARNING - RAY MCMAHON

CASES ON PUBLIC INFORMATION MANAGEMENT AND E-GOVERNMENT ADOPTION

IGI Global *"This book provides real world examples of the successes and pitfalls faced by public sector organizations, including coverage of the process of adopting technology from the perspective of complicated social, practical, administrative, cultural, and legal pitfalls and opportunities"--Provided by publisher.*

PARENTING MATTERS

SUPPORTING PARENTS OF CHILDREN AGES 0-8

National Academies Press *Decades of research have demonstrated that the parent-child dyad and the environment of the family"which includes all primary caregivers"are at the foundation of children's well- being and healthy development. From birth, children are learning and rely on parents and the other caregivers in their lives to protect and care for them. The impact of parents may never be greater than during the earliest years of life, when a child's brain is rapidly developing and when nearly all of her or his experiences are created and shaped by parents and the family environment. Parents help children build and refine their knowledge*

and skills, charting a trajectory for their health and well-being during childhood and beyond. The experience of parenting also impacts parents themselves. For instance, parenting can enrich and give focus to parents' lives; generate stress or calm; and create any number of emotions, including feelings of happiness, sadness, fulfillment, and anger. Parenting of young children today takes place in the context of significant ongoing developments. These include: a rapidly growing body of science on early childhood, increases in funding for programs and services for families, changing demographics of the U.S. population, and greater diversity of family structure. Additionally, parenting is increasingly being shaped by technology and increased access to information about parenting. Parenting Matters identifies parenting knowledge, attitudes, and practices associated with positive developmental outcomes in children ages 0-8; universal/preventive and targeted strategies used in a variety of settings that have been effective with parents of young children and that support the identified knowledge, attitudes, and practices; and barriers to and facilitators for parents' use of practices that lead to healthy child outcomes as well as their participation in effective programs and services. This report makes recommendations directed at an array of stakeholders, for promoting the wide-scale adoption of effective programs and services for parents and on areas that warrant further research to inform policy and practice. It is meant to serve as a roadmap for the future of parenting policy, research, and practice in the United States.

DIGITAL GOVERNMENT AND ACHIEVING E-PUBLIC PARTICIPATION: EMERGING RESEARCH AND OPPORTUNITIES

EMERGING RESEARCH AND OPPORTUNITIES

IGI Global *The development of social technologies has brought about a new era of political planning and government interactions. In addition to reducing costs in city resource management, ICT and social media can be used in emergency situations as a mechanism for citizen engagement, to facilitate public administration communication, etc. In spite of all these advantages, the application of technologies by governments and the public sector has also fostered debate in terms of cyber security due to the vulnerabilities and risks that can befall different stakeholders. It is necessary to review the most recent research about the implementation of ICTs in the public sector with the aim of understanding both the strengths and the vulnerabilities that the management models can entail. Digital Government and Achieving E-Public Participation: Emerging Research and Opportunities is a collection of innovative research on the methods and applications of ICT implementation in the public sector that seeks to allow readers to understand how ICTs have forced public administrations to undertake reforms to both their workflow and their means of interacting with citizens. While highlighting topics including e-government, emergency communications, and urban planning, this book is ideally designed for government officials, public administrators, public managers, policy holders, policymakers, public consultants, professionals, academicians, students, and researchers seeking current research on the digital communication channels between elected officials and the citizens*

they represent.

CASES ON ELECTRONIC RECORD MANAGEMENT IN THE ESARBICA REGION

IGI Global *The Eastern and Southern African Regional Branch of the International Council of Archives (ESARBICA) is dedicated to keeping and preserving records and documents so they may be accessible to the public. Constant research and re-examination of current record-keeping methods, such as the Electronic Document and Records Management System (EDRMS), is necessary to ensure the preservation and dissemination of information. Cases on Electronic Record Management in the ESARBICA Region is an essential reference source that shares case studies on the development and implementation of records management strategies including the procurement and implementation of EDRMS. Covering topics such as record management strategy development, e-records readiness, and legal frameworks, this book is ideally designed for archivists, librarians, records specialists, knowledge managers, ICT professionals, policymakers, system analysts, project managers, legal officers, academicians, researchers, and students.*

TECHNOLOGY ENABLED TRANSFORMATION OF THE PUBLIC SECTOR: ADVANCES IN E-GOVERNMENT

ADVANCES IN E-GOVERNMENT

IGI Global *Electronic Government is continually advancing in topics such as hardware and software technology, e-government adoption and diffusion, e-government policy, e-government planning, management, e-government applications, and e-government impacts. Technology Enabled Transformation of the Public Sector: Advances in E-Government is filled with original research about electronic government and supplies academicians, practitioners, and professionals with quality applied research results in the field of electronic/digital government, its applications, and impacts on governmental organizations around the world. This title effectively and positively provides organizational and managerial directions with greater use and management of electronic/digital government technologies in organizations. It also epitomizes the research available within e-government while exponentially emphasizing the expansiveness of this field.*

ELECTRONIC GOVERNMENT

10TH INTERNATIONAL CONFERENCE, EGOV 2011, DELFT, THE NETHERLANDS, AUGUST 29 -- SEPTEMBER 1, 2011, PROCEEDINGS

Springer *This book constitutes the refereed proceedings of the 10th International Conference, EGOV 2011, held in Delft, The*

Netherlands, in August/September 2011. The 38 revised full papers presented were carefully reviewed and selected from 84 submissions. The papers are organized in topical sections on foundations, acceptance and diffusion, governance, openness and institutions, architecture, security and interoperability, transformation, values and change.

HANDBOOK OF RESEARCH ON E-GOVERNMENT IN EMERGING ECONOMIES: ADOPTION, E-PARTICIPATION, AND LEGAL FRAMEWORKS

ADOPTION, E-PARTICIPATION, AND LEGAL FRAMEWORKS

IGI Global "This book is a collection of knowledge on contemporary experiences on technological, societal and legal setups of e-Government implementation in emerging economies"--Provided by publisher.

NEXT GENERATION SOCIETY TECHNOLOGICAL AND LEGAL ISSUES

THIRD INTERNATIONAL CONFERENCE, E-DEMOCRACY 2009, ATHENS, GREECE, SEPTEMBER 23-25, 2009, REVISED SELECTED PAPERS

Springer Recent developments in information and communication technology (ICT) have paved the way for a world of advanced communication, intelligent information processing and ubiquitous access to information and services. The ability to work, communicate, interact, conduct business, and enjoy digital entertainment virtually anywhere is rapidly becoming commonplace due to a multitude of small devices, ranging from mobile phones and PDAs to RFID tags and wearable computers. The increasing number of connected devices and the proliferation of networks provide no indication of a slowdown in this tendency. On the negative side, misuse of this same technology entails serious risks in various aspects, such as privacy violations, advanced electronic crime, cyber terrorism, and even enlargement of the digital divide. In extreme cases it may even threaten basic principles and human rights. The aforementioned issues raise an important question: Is our society ready to adopt the technological advances in ubiquitous networking, next-generation Internet, and pervasive computing? To what extent will it manage to evolve promptly and efficiently to a next-generation society, adopting the forthcoming ICT challenges? The Third International ICST Conference on e-Democracy held in Athens, Greece during September 23-25, 2009 focused on the above issues. Through a comprehensive list of thematic areas under the title "Next-Generation Society: Technological and Legal issues," the 2009 conference provided comprehensive reports and stimulated discussions on the technological, ethical, legal, and political challenges ahead of us.

E-GOVERNMENT SERVICES DESIGN, ADOPTION, AND EVALUATION

IGI Global *With the widespread knowledge and use of e-government, the intent and evaluation of e-government services continues to focus on meeting the needs and satisfaction of its citizens. E-Government Services Design, Adoption, and Evaluation is a comprehensive collection of research on assessment and implementation of electronic/digital government technologies in organizations. This book aims to supply academics, practitioners and professionals with the understanding of e-government and its applications and impact on organizations around the world.*

HANDBOOK OF RESEARCH ON STRATEGIES FOR LOCAL E-GOVERNMENT ADOPTION AND IMPLEMENTATION: COMPARATIVE STUDIES

COMPARATIVE STUDIES

IGI Global *"This book provides examinations of the adoption and impact of e-government"--Provided by publisher.*

CASES ON ADOPTION, DIFFUSION, AND EVALUATION OF GLOBAL E-GOVERNANCE SYSTEMS

IMPACT AT THE GRASS ROOTS

IGI Global *"This book accommodates theories, issues and methodologies for designing, implementing and operating e-government systems, presenting cases covering a variety of services and applications that have been improving the governance of nations and economies"--Provided by publisher.*

ICT4AG (ICT UPDATE) 80

MORE THAN MOBILE

ICT Update is a bimonthly printed and on line magazine (<http://ictupdate.cta.int>) and an accompanying email newsletter published by CTA. This issue focuses on mobile technologies.

SUSTAINABLE ICT ADOPTION AND INTEGRATION FOR SOCIO-ECONOMIC DEVELOPMENT

IGI Global *It is becoming known that information and communications technology has the potential to increase development in the*

areas of health, education, governance, and business in impoverished countries. Thus, new levels of integration and applications must be studied in order to expand this research area further. *Sustainable ICT Adoption and Integration for Socio-Economic Development* is a pivotal publication featuring the latest scholarly research on current updates regarding adoption, integration, and application of communication devices and applications across the various aspects of human progression. Highlighting a number of topics and perspectives such as inclusive education, e-governance, and e-democracy, this book is ideally designed for researchers, government officials, and academicians seeking current information on the application of new technological tools for both social and economic growth in various countries.

IMPACT OF E-BUSINESS TECHNOLOGIES ON PUBLIC AND PRIVATE ORGANIZATIONS: INDUSTRY COMPARISONS AND PERSPECTIVES

INDUSTRY COMPARISONS AND PERSPECTIVES

IGI Global "This book assesses the impact of e-business technologies on different organizations, which include higher education institutions, multinational automotive corporations, and health providers"--Provided by publisher.

EXPLORING THE ROLE OF ICTS IN HEALTHY AGING

IGI Global Technological innovation continues to be present in all areas of our lives, offering seemingly endless possibilities. As technology is increasingly implemented in healthcare applications, it is necessary to understand whether users respond to a predefined organizational strategy of model of care or whether they will become wholly dependent on the healthcare technology. This understanding is especially crucial when dealing with the possibility of generating inequities, especially with individuals that are elderly. *Exploring the Role of ICTs in Healthy Aging* is a collection of innovative research that proposes the detailed study of a strategic framework for the development of technological innovation in healthcare and for its adoption by health organizations. While highlighting topics including emotional health, quality of life, and telemedicine, this book is ideally designed for physicians, nurses, hospital staff, medical professionals, home care providers, hospital administrators, academicians, students, and researchers. Moreover, the book will provide insights and support executives concerned with the management of expertise, knowledge, information, and organizational development in different types of healthcare units at various levels.

ENCYCLOPEDIA OF INFORMATION SCIENCE AND TECHNOLOGY, FOURTH EDITION

IGI Global *In recent years, our world has experienced a profound shift and progression in available computing and knowledge sharing innovations. These emerging advancements have developed at a rapid pace, disseminating into and affecting numerous aspects of contemporary society. This has created a pivotal need for an innovative compendium encompassing the latest trends, concepts, and issues surrounding this relevant discipline area. During the past 15 years, the Encyclopedia of Information Science and Technology has become recognized as one of the landmark sources of the latest knowledge and discoveries in this discipline. The Encyclopedia of Information Science and Technology, Fourth Edition is a 10-volume set which includes 705 original and previously unpublished research articles covering a full range of perspectives, applications, and techniques contributed by thousands of experts and researchers from around the globe. This authoritative encyclopedia is an all-encompassing, well-established reference source that is ideally designed to disseminate the most forward-thinking and diverse research findings. With critical perspectives on the impact of information science management and new technologies in modern settings, including but not limited to computer science, education, healthcare, government, engineering, business, and natural and physical sciences, it is a pivotal and relevant source of knowledge that will benefit every professional within the field of information science and technology and is an invaluable addition to every academic and corporate library.*

TRANSFORMING HUMAN RESOURCE FUNCTIONS WITH AUTOMATION

IGI Global *Technology is used in various forms within today's modern market. Businesses and companies, specifically, are beginning to manage their effectiveness and performance using intelligent systems and other modes of digitization. The rise of artificial intelligence and automation has caused organizations to re-examine how they utilize their personnel and how to train employees for new skillsets using these technologies. These responsibilities fall on the shoulders of human resources, creating a need for further understanding of autonomous systems and their capabilities within organizational progression. Transforming Human Resource Functions With Automation is a collection of innovative research on the methods and applications of artificial intelligence and autonomous systems within human resource management and modern alterations that are occurring. While highlighting topics including cloud-based systems, robotics, and social media, this book is ideally designed for managers, practitioners, researchers, executives, policymakers, strategists, academicians, and students seeking current research on advancements within human resource strategies through the implementation of information technology and automation.*

ADOPTION OF VIRTUAL TECHNOLOGIES FOR BUSINESS, EDUCATIONAL, AND GOVERNMENTAL ADVANCEMENTS

IGI Global *"This book provides a wide range of coverage on the adoption of technology, providing a better understanding of the topics, research and discoveries in this significant field"--*

ENCYCLOPEDIA OF DEVELOPING REGIONAL COMMUNITIES WITH INFORMATION AND COMMUNICATION TECHNOLOGY

IGI Global *"This encyclopedia provides a thorough examination of concepts, technologies, policies, training, and applications of ICT in support of economic and regional developments around the globe"--Provided by publisher.*

RESOURCES IN EDUCATION

NORTH CAROLINA PUBLIC SCHOOLS

THE ROLE OF PUBLIC POLICY IN K-12 SCIENCE EDUCATION

IAP *The goal of this volume of Research in Science Education is to examine the relationship between science education policy and practice and the special role that science education researchers play in influencing policy. It has been suggested that the science education research community is isolated from the political process, pays little attention to policy matters, and has little influence on policy. But to influence policy, it is important to understand how policy is made and how it is implemented. This volume sheds light on the intersection between policy and practice through both theoretical discussions and practical examples. This book was written primarily about science education policy development in the context of the highly decentralized educational system of the United States. But, because policy development is fundamentally a social activity involving knowledge, values, and personal and community interests, there are similarities in how education policy gets enacted and implemented around the world. This volume is meant to be useful to science education researchers and to practitioners such as teachers and administrators because it provides information about which aspects of the science education enterprise are affected by state, local, and national policies. It also provides helpful information for researchers and practitioners who wonder how they might influence policy. In particular, it points out how the values of people who are affected by policy initiatives are critical to the implementation of those policies.*

USER PERCEPTION AND INFLUENCING FACTORS OF TECHNOLOGY IN EVERYDAY LIFE

IGI Global *An increasing amount of research is being developed in the area where technology and humans meet. The success or failure of technologies and the question whether technology helps humans to fulfill their goals or whether it hinders them is in most cases not a technical one. User Perception and Influencing Factors of Technology in Everyday Life addresses issues of human and technology interaction. The research in this work is interdisciplinary, ranging from more technical subjects such as computer science, engineering, and information systems, to non-technical descriptions of technology and human interaction from the point of view of sociology or philosophy. This book is perfect for academics, researchers, and professionals alike as it presents a set of theories that allow us to understand the interaction of technology and humans and to put it to practical use.*

BEING AN INFORMATION INNOVATOR

Facet Publishing *Whilst there is no shortage of professional literature discussing the changing nature of libraries and information organizations in the digital age, words such as innovation, entrepreneurship and creativity make only occasional appearances. Considerable change and innovation has already been achieved, and a future in which all information resources, including books and archives, will be accessed in digital format poses even greater challenges for information professionals. The ability to move into uncharted territory, engage in and enjoy innovation, create radical new visions, and manage resources in risky environments will be essential. This groundbreaking book is the first to discuss and apply the rhetoric and theories of innovation and entrepreneurship in information organizations. It both celebrates existing examples of good practice, and promotes the development of innovative and entrepreneurial behaviour at all organizational levels. Key areas covered include: promoting innovation and entrepreneurship in information organizations the nature of innovation and entrepreneurship corporate and social entrepreneurship in public sector information services organizing for innovation: strategies, leadership and creative team-building innovation in practice and managing innovation projects collaborative and open innovation through networks and partnerships. The text makes plentiful use of features such as learning objectives, challenges, reflections, group discussion topics, review questions and summaries, making it suitable both for individual reflection and learning, and for group learning situations such as professional development and training courses. Readership: All information professionals and managers who wish to understand and engage creatively with innovation to achieve success, and to realise the professional and social benefits of entrepreneurial action in their organizations.*

IMPLEMENTATION SCIENCE 3.0

Springer Nature *This textbook presents a much-needed overview of the recent developments in implementation science — a*

discipline that is young, has gained increasing attention in recent years, and has experienced substantial and rapid growth in knowledge production and debate. It captures the latest developments in research and pushes the reader toward the next phase for implementation science: bridging the science-to-practice divide. Drawing from multidisciplinary, international research by top scholars in the field, this book provides a critical but friendly approach to understanding what implementation science is, what it isn't, and where it's going. Topics include:

- Factors associated with effective implementation
- Organizational context and readiness for change
- Implementation theories, models, and frameworks
- Enhancing implementation measurement
- Bringing interventions to scale

Closing the science-practice gap in implementation Implementation Science 3.0 is a timely, important resource for researchers, students, and others with an interest in implementation working across the fields of social welfare, public health, education, and psychology. The chapter "Making sense of implementation theories, models and frameworks", in which some modifications to the text were made, is available open access under a Creative Commons Attribution 4.0 International License in Nilsen, P. (2015). Implementation Science, 10(53), via link.springer.com.

DIGITAL CURATION: BREAKTHROUGHS IN RESEARCH AND PRACTICE

BREAKTHROUGHS IN RESEARCH AND PRACTICE

IGI Global *The effective use of technology offers numerous benefits in protecting cultural heritage. With the proper implementation of these tools, the management and conservation of artifacts and knowledge are better attained. Digital Curation: Breakthroughs in Research and Practice is a critical source of academic knowledge on the preservation, selection, collection, maintenance, and archiving of digital materials. Highlighting a range of pertinent topics such as electronic resource management, digital preservation, and virtual restoration, this publication is an ideal reference source for digital curators, technology developers, IT professionals, academicians, researchers, and graduate-level students interested in the curation and preservation of digital resources.*

RESPONSIBLE AI AND ANALYTICS FOR AN ETHICAL AND INCLUSIVE DIGITIZED SOCIETY

20TH IFIP WG 6.11 CONFERENCE ON E-BUSINESS, E-SERVICES AND E-SOCIETY, I3E 2021, GALWAY, IRELAND, SEPTEMBER 1-3, 2021, PROCEEDINGS

Springer Nature *This volume constitutes the proceedings of the 20th IFIP WG 6.11 Conference on e-Business, e-Services, and e-Society, I3E 2021, held in Galway, Ireland, in September 2021.* The total of 57 full and 8 short papers presented in these volumes were carefully reviewed and selected from 141 submissions. The papers are organized in the following topical sections: AI for Digital*

*Transformation and Public Good; AI & Analytics Decision Making; AI Philosophy, Ethics & Governance; Privacy & Transparency in a Digitized Society; Digital Enabled Sustainable Organizations and Societies; Digital Technologies and Organizational Capabilities; Digitized Supply Chains; Customer Behavior and E-business; Blockchain; Information Systems Development; Social Media & Analytics; and Teaching & Learning. *The conference was held virtually due to the COVID-19 pandemic.*

ART AND INDUSTRY: (1897) INDUSTRIAL AND TECHNICAL TRAINING IN VOLUNTARY ASSOCIATIONS AND ENDOWED INSTITUTIONS

HANDBOOK OF RESEARCH ON HERITAGE MANAGEMENT AND PRESERVATION

IGI Global Archives, museums, and libraries are pivotal to the management and preservation of any society's heritage. Heritage assets should be systematically managed by putting in place proper policies, maintenance procedures, security and risks measures, and retrieval and preservation plans. The Handbook of Research on Heritage Management and Preservation is a critical scholarly resource that examines different aspects of heritage management and preservation ranging from theories that underline the field, areas of convergence and divergence in the field, infrastructure and the policy framework that governs the field, and the influence of the changing landscape on practice. Featuring coverage on a broad range of topics, such as community involvement, records legislation, and collection development, this book is geared towards academicians, researchers, and students seeking current research on heritage management and preservation.

PUBLIC HEALTH REPORTS

GOVERNANCE MODELS FOR CREATING PUBLIC VALUE IN OPEN DATA INITIATIVES

Springer This book relies on the conceptual model of Open Government (OG), focusing on transparency and, concretely, in open data initiatives at the local government context with the aim of improving participation and collaboration. Most Open Government models are centered on three pillars: transparency, participation and collaboration. Transparency is a crucial ingredient of OG and, applied to data openness means to ensure that the data are well known, comprehensible, easily accessible and open to all. new governance models based on different open data models have not been proposed up to now. The chapter authors seek to contribute recent research to the discussion on governance models of open data initiatives to support Open Governments with the aim of creating public value. It includes both theoretical and empirical studies on governments models in open data initiatives.

HANDBOOK OF RESEARCH ON MANAGING INFORMATION SYSTEMS IN DEVELOPING ECONOMIES

IGI Global *Technology provides accessibility otherwise unavailable to the people who can benefit from it the most. As new digital tools become less expensive and more widely available, research and real-world cases that examine the union between emergent countries and information systems are essential in determining the next steps for these nations. The Handbook of Research on Managing Information Systems in Developing Economies is a pivotal reference source that explores the effects of technological data handling within developing economies. Covering a broad range of topics such as emerging digital technologies, socio-economic development, and technology startups, this book is ideally designed for software programmers, policymakers, practitioners, educators, academicians, students, and researchers.*

NEW PUBLIC MANAGEMENT IN AFRICA

CONTEMPORARY ISSUES

Springer Nature *This book analyses and evaluates the accomplishments, challenges, and approaches associated with the New Public Management (NPM) in Africa towards establishing context-specific interventions for public sector institutions' performance. Taking the reader through various business and management approaches, including leadership in the public sector, digitalisation, market orientation and trust building, this book provides an understanding of the key issues facing public sector organisations in Africa and offers novel ways of approaching public management in a changing socio-economic landscape to drive improved performance of public institutions. The book offers students, practitioners and researchers important insights on NPM and public sector institutions in Africa. The recommendations of the book will help government and policymakers implement appropriate public sector management policies for strengthening public sector service delivery in Africa.*

PUBLIC HEALTH NURSING E-BOOK

POPULATION-CENTERED HEALTH CARE IN THE COMMUNITY

Elsevier Health Sciences *Ensure you have a solid understanding of community and public health nursing with this industry standard text! Public Health Nursing: Population-Centered Health Care in the Community, 10th Edition provides up-to-date information on issues such as infectious diseases, natural and man-made disasters, and healthcare policies affecting individuals, families, and communities. This new edition has been thoroughly updated to reflect current data, issues, trends and practices presented in an easy-*

to-understand, accessible format. Additionally, real-life scenarios show examples of health promotion and public health interventions. Ideal for BSN and Advanced Practice Nursing programs, this comprehensive, bestselling text will provide you with a greater understanding of public health nursing! Focus on Quality and Safety Education for Nurses boxes give examples of how quality and safety goals, knowledge, competencies and skills, and attitudes can be applied to nursing practice in the community. Healthy People boxes highlight goals and objectives for promoting the nation's health and wellness over the next decade. Linking Content to Practice boxes provide examples of the nurse's role in caring for individuals, families, and populations in community health settings. Evidence-Based Practice boxes illustrate the use and application of the latest research findings in public/community health nursing. UNIQUE! Separate chapters on healthy cities, the Intervention Wheel, and nursing centers describe different approaches to community health initiatives. Levels of Prevention boxes identify specific nursing interventions at the primary, secondary, and tertiary levels. End-of-chapter Practice Application scenarios, Key Points, and Clinical Decision-Making activities promote application and in-depth understanding of chapter content. UPDATED Content and figures reflect current data, issues, trends, and practices. How To boxes provide you with practical application practice. NEW! Check Your Practice boxes added throughout feature scenarios and discussion questions to promote active learning.

HANDBOOK OF RESEARCH ON DIGITAL INNOVATION AND NETWORKING IN POST-COVID-19 ORGANIZATIONS

IGI Global *Businesses have had to face many challenges due to the COVID-19 pandemic; to survive in the changing landscape, they had to adapt quickly and implement new tactics and best practices to stay competitive. Networking is one of the many areas that looks vastly different in a post-pandemic world and companies must understand this change or risk falling behind. Further study is required to uncover the various difficulties and potential future directions of networking and innovation within the business landscape. The Handbook of Research on Digital Innovation and Networking in Post-COVID-19 Organizations provides a thorough overview of the ways in which organizations have had to change and adapt to the new business environments and considers how networking looks different in a post-COVID-19 world. Covering key topics such as organizational structures, consumer behavior, teleworking, and collaborations, this major reference work is ideal for managers, business owners, industry professionals, policymakers, researchers, scholars, academicians, practitioners, instructors, and students.*

HISTORY FOR READY REFERENCE

FROM THE BEST HISTORIANS, BIOGRAPHERS, AND SPECIALISTS; THEIR OWN WORDS IN A COMPLETE SYSTEM

OF HISTORY ...

GOOD GOVERNANCE FOR DIGITAL POLICIES: HOW TO GET THE MOST OUT OF ICT THE CASE OF SPAIN'S PLAN AVANZA

THE CASE OF SPAIN'S PLAN AVANZA

OECD Publishing *Plan Avanza, Spain's national Information Society strategy, has helped it into the knowledge economy. This book identifies areas on which Spain should continue work: convergence with EU/OECD levels of access and use, development of e-government services, and growth of the ICT sector.*

BEYOND THE ENCLAVE

TOWARDS A PRO-POOR AND INCLUSIVE DEVELOPMENT STRATEGY FOR ZIMBABWE

African Books Collective *Beyond the Enclave sets out to unravel the contradiction of a country, Zimbabwe, where a rich, diverse resource base co-exists with endemic poverty. One reason lies in the colonial economy, which was predicated on an ideology of white supremacy, creating an enclave formal economy employing one-fifth of the labour force. Yet over three decades after independence, the non-formal segment has become even more entrenched. This book assesses Zimbabwe's economy through three main phases: 1980- 0 when a strong social policy framework proved difficult to sustain due to erratic growth, and 1991- 6, when "structural adjustment" demanded a market-driven approach to development. The third phase is characterized by crisis-management leading to policy inconsistencies and reversals. Not surprisingly, such incoherence saw the economy descend into hyperinflation and paralysis in 2007- 8, leading to the signing of the Global Political Agreement in September 2008. In the absence of formal dollarization, economic recovery after the adoption of the multi-currency regime has remained fragile, leaving an estimated 70 per cent of the population outside the banking system. This has further entrenched uneven (enclave) growth as the economy remains locked in a low-income poverty trap. There is a need to facilitate transition towards formality to promote decent jobs. Furthermore, a strategic, developmental role for the state in the economy is now widely recognized as vital for development. Beyond the Enclave argues for a new approach to development in Zimbabwe based on pro-poor and inclusive strategies, which will contribute to the well-being of all of its citizens and wise stewardship of its resources. It offers suggestions on policy formulation, implementation, monitoring and evaluation in all sectors, designed to promote inclusive growth and humane development.*

CENTERING WHOLE-CHILD DEVELOPMENT IN GLOBAL EDUCATION REFORM

INTERNATIONAL PERSPECTIVES ON AGENDAS FOR EDUCATIONAL EQUITY AND QUALITY

Taylor & Francis *This volume offers critical analysis of national school reform policies intended to align with global agendas to promote educational quality and equity. By uniquely foregrounding the need for education reform to nurture child well-being alongside traditional measures of academic achievement, the book identifies common challenges across the Global North and South and extends insights provided by international student assessment data. Chapters offer a close analysis of reform practices in countries in Africa, Europe, Asia, and the Americas to consider cultural, social, political, and functional aspects which drive or inhibit the success of reform initiatives. Providing excellent insights into holistic education for children and youth, this book highlights lessons to support global efforts in providing high-quality, equitable education for the whole child. Developing international knowledge and supplementing international data, this volume will be of interest to students, scholars, and researchers with an interest in education policy, as well as comparative and international education.*

E-TRANSFORMATION: ENABLING NEW DEVELOPMENT STRATEGIES

Springer Science & Business Media *Could information and communication technology (ICT) become the transformative tool for a new style of global development? Could ICT promote knowledge-based, innovation-driven, and smart, adaptive, participatory development? As countries seek a way out of the present period of economic contraction, they are trying to weave ICT into their development strategies, in the same way organizations have learned to use ICT to transform their business models and strategies. This integration offers a new path to development that is responsive to the challenges of our times. In e-Transformation, Nagy Hanna identifies the key ingredients for the strategic integration of ICT into national development, with examples from around the world. He draws on his rich experience of over 35 years at the World Bank and other aid agencies to outline the strategic options involved in using ICT to maximize developmental impact—transforming public service institutions, networking businesses for innovation and competitiveness, and empowering communities for social inclusion and poverty reduction. He identifies the key interdependencies in e-transformation and offers a holistic framework to tap network effects and synergies across all elements of the process, including leadership, cyber policies, institutions, human resources, technological competencies, information infrastructure, and ICT uses for government, business, and society. Integrating analytical insights and practical applications across the fields of development, political economy, public administration, entrepreneurship, and technology management, the author candidly argues that e-transformation, like all bold ideas, faces implementation challenges. In particular, the aspiration-reality gap needs to be systematically addressed if*

ICT-enabled innovation and transformation is to become a development practice. E-transformation is first and foremost about thinking strategically and creatively about the options made possible by the information technology revolution in the context of globalization. To this end, the author provides tools and best practices designed to nurture innovation, select entry points, prioritize among competing demands, and sequence and scale up. He outlines the roles of all participants—political, managerial, entrepreneurial, social and technical—whose leadership is essential for successful innovation.