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KEY=CASE - MIDDLETON CABRERA

CASES IN HEALTHCARE FINANCE

Instructor Resources Case questions and solutions, complete instructor versions of the spreadsheet models, PowerPoint slides, and a transition guide to the new edition. **Student Spreadsheets** (click here for access) With this casebook, students have the opportunity to apply finance principles and concepts to settings that simulate actual work environments. In that way, the book allows instructors to create a bridge between academic learning and applied practice. Each of the 32 finance cases presents a scenario and relevant background on a healthcare organization and poses a financial management issue that students must analyze in order to recommend appropriate courses of action. The majority of cases are accompanied by spreadsheet models to help students perform the required analyses. The casebook also contains seven qualitative mini-cases created to highlight the ethical dilemmas that occasionally arise in the practice of healthcare finance. Important changes to this edition: All cases have been updated, and many have been revised extensively, including new exhibits, timely topics, and new calculations Two new cases have been added to the book: One focuses on bond refunding and the other covers revenue cycle management A new mini-case focuses on the potential ethical conflicts involved with physician-owned distributors (PODs) The PowerPoint slides have been changed to allow instructors to first present a short introduction to the case and then, after students have completed their analyses, review each case by discussing three key learning points

GAPENSKI'S CASES IN HEALTHCARE FINANCE

Revised edition of: Cases in healthcare finance / Louis C. Gapenski, George H. Pink. Fifth edition. [2014]

CASE STUDIES IN FINANCE

MANAGING FOR CORPORATE VALUE CREATION

McGraw-Hill/Irwin

UNDERSTANDING HEALTHCARE FINANCIAL MANAGEMENT

GAPENSKI'S HEALTHCARE FINANCE: AN INTRODUCTION TO ACCOUNTING AND FINANCIAL MANAGEMENT, SEVENTH EDITION

"This best-selling textbook covers the essential concepts of accounting and financial management in healthcare"--

HEALTHCARE FINANCE

AN INTRODUCTION TO ACCOUNTING & FINANCIAL MANAGEMENT

The essential concepts of both accounting and financial management are covered in this best-selling healthcare finance book. Through clear explanations, numerous examples, and realistic practice problems, it arms future managers with the grounding they need to make financially sound decisions for their healthcare organizations. This thoroughly updated edition provides more emphasis on the unique marketplace for healthcare services and additional examples from nonhospital settings, including medical practices, clinics, home

health agencies, nursing homes, and managed care organizations.

GAPENSKI'S FUNDAMENTALS OF HEALTHCARE FINANCE

Revision of: *Fundamentals of healthcare finance* / Louis C. Gapenski. c2013. 2nd ed.

CASES IN HEALTHCARE FINANCE, SEVENTH EDITION

Association of University Programs in Health Administration/Health Administration Press "The 33 cases in this book explore financial management and accounting in a variety of healthcare settings. Providing relevant background details, each case presents a financial management decision or challenge for students to analyze and then recommend an appropriate course of action"--

CAPITAL INVESTMENT FOR HEALTH

CASE STUDIES FROM EUROPE

World Health Organization Capital investment in European health systems has to take account of an array of challenges and opportunities: the demographic and epidemiological transitions associated with an ageing population; advances in medical technologies and pharmaceuticals; rising public expectations; and persistent health inequalities. This volume presents 11 case studies from across Europe and these offer a variety of perspectives on current issues relating to health capital investment and ways of trying to meet present challenges as well as those of the future. The case studies include the Orbis Medical Centre, Sittard, and the Martini Hospital, Groningen (both in the Netherlands); the St Olav's Hospital in Trondheim (Norway); the New Karolinska Solna Hospital in Stockholm (Sweden); the Coxa Hospital in Tampere (Finland); the Rhön Klinikum Group (Germany); the John Paul II Hospital in Krakow (Poland); the Alzira model in the Valencia region (Spain); regional planning in Northern Ireland and Tuscany (Italy); and the Private Finance Initiative (England).

AMERICAN BOOK PUBLISHING RECORD CUMULATIVE 1998

HEALTH SERVICES MANAGEMENT

A CASE STUDY APPROACH

Instructor Resources: Instructor's Manual Today's healthcare managers face increasingly complex challenges and often must make decisions quickly. When a difficult situation arises, managers can no longer simply "look it up" online or in the management literature. Properly "looking it up" involves knowing where and how to look, appropriately framing a research question, weighing valid evidence, and understanding what is required to make proposed solutions work. *Health Services Management: A Case Study Approach* offers a diverse collection of case studies to help readers learn and apply key concepts of management, with an emphasis on the use of evidence in management practice. The case study authors, many of whom are practitioners or academics who work closely with practitioners, present realistic management challenges across a variety of settings. They examine potential responses to those challenges by health services managers and other stakeholders, and they provide a platform for meaningful discussion of opportunities and constraints for management decision makers attempting to implement change. This edition includes 60 case studies--32 of which are brand new--arranged thematically into six sections: The Role of the Manager, Control, Organizational Design, Professional Integration, Adaptation, and Accountability. The new cases include the following: - Better Metrics for Financial Management - What Makes a Patient-Centered Medical Home? - Doing the Right Thing When the Financials Do Not Support Palliative Care - Hearing the Patient Voice: Working with Patient and Family Advisers to Improve the Patient Experience - Managed Care Cautionary Tale: A Case Study in Risk Adjustment and Patient Dumping Learning by example is one of the oldest forms of learning, and the case study approach offers a time-tested way for students and healthcare professionals to develop practical skills that are not easily acquired through lectures. *Health Services Management* has been used in classrooms since 1978, and this eleventh edition offers a fresh take on a classic text.

QUANTITATIVE METHODS IN HEALTH CARE MANAGEMENT

TECHNIQUES AND APPLICATIONS

[John Wiley & Sons](#) Thoroughly revised and updated for Excel®, this second edition of *Quantitative Methods in Health Care Management* offers a comprehensive introduction to quantitative methods and techniques for the student or new administrator. Its broad range of practical methods and analysis spans operational, tactical, and strategic decisions. Users will find techniques for forecasting, decision-making, facility location, facility layout, reengineering, staffing, scheduling, productivity, resource allocation, supply chain and inventory management, quality control, project management, queuing models for capacity, and simulation. The book's step-by-step approach, use of Excel, and downloadable Excel templates make the text highly practical. Praise for the Second Edition "The second edition of Dr. Ozcan's textbook is comprehensive and well-written with useful illustrative examples that give students and health care professionals a perfect toolkit for quantitative decision making in health care on the road for the twenty-first century. The text helps to explain the complex health care management problems and offer support for decision makers in this field." —Marion Rauner, associate professor, School of Business, Economics, and Statistics, University of Vienna. "Quantitative Methods in Health Care Administration, Second Edition covers a broad set of necessary and important topics. It is a valuable text that is easy to teach and learn from." —David Belson, professor, Department of Industrial Engineering, Viterbi School of Engineering, University of Southern California.

ESSENTIAL CASE STUDIES IN PUBLIC HEALTH

PUTTING PUBLIC HEALTH INTO PRACTICE

[Jones & Bartlett Publishers](#)

HEALTH CARE SYSTEMS ENGINEERING

HCSE, FLORENCE, ITALY, MAY 2017

[Springer](#) This book presents statistical processes for health care delivery and covers new ideas, methods and technologies used to improve health care organizations. It gathers the proceedings of the Third International Conference on Health Care Systems Engineering (HCSE 2017), which took place in Florence, Italy from May 29 to 31, 2017. The Conference provided a timely opportunity to address operations research and operations management issues in health care delivery systems. Scientists and practitioners discussed new ideas, methods and technologies for improving the operations of health care systems, developed in close collaborations with clinicians. The topics cover a broad spectrum of concrete problems that pose challenges for researchers and practitioners alike: hospital drug logistics, operating theatre management, home care services, modeling, simulation, process mining and data mining in patient care and health care organizations.

YOUR MEDICAL CHOICES

HOW TO DECIDE WHAT IS RIGHT FOR YOU

[Scribe Publications](#) The essential tools for making the best medical decisions, cutting through the confusion caused by the health-care system, the media, and gaps in our own reasoning. Making the right medical choices is harder than ever. Whether we're deciding to take a cholesterol drug or choosing a cancer treatment, we are overwhelmed by information from all sides: doctors' recommendations, dissenting expert opinions, confusing statistics, the advice of friends, and claims on the internet. *Your Medical Choices* shows us how to chart a clear path through this sea of confusion. Drawing on scores of patient case studies, as well as insights from psychologists, economists, and other experts, Drs Groopman and Hartzband help us to better assess the impact of our decisions. They reveal how our personal beliefs profoundly influence our choices, and expose the external factors — such as misleading narratives or statistics — that can lead our thinking astray. When conflicting information pulls us back and forth between options, when we feel pressured by doctors or loved ones to make a particular choice, or when we have no previous experience to guide us through a crisis, *Your Medical Choices* will prove an essential companion.

HEALTHCARE OPERATIONS MANAGEMENT

"This book aims to help healthcare management students and working professionals find ways to improve the delivery of healthcare, even with its complex web of patients,

providers, reimbursement systems, physician relations, workforce challenges, and intensive government regulation. Taking an integrated approach, the book puts the tools and techniques of operations improvement in the context of healthcare so that readers learn how to increase the effectiveness and efficiency of tomorrow's healthcare system." -- back of the book

ACCA - F9 FINANCIAL MANAGEMENT

I-PASS

GLOBAL HEALTH 101

[Jones & Bartlett Publishers](#) Rated by an independent panel as the best introductory Global Health text for undergraduates, **Global Health 101, Third Edition** is a clear, concise, and user-friendly introduction to the most critical issues in global health. It illustrates key themes with an extensive set of case studies, examples, and the latest evidence. Particular attention is given to the health-development link, to developing countries, and to the health needs of poor and disadvantaged people. The Third Edition is a thorough revision that offers an extensive amount of new and updated information, while maintaining clarity, simplicity, and ease of use for faculty and students. Offering the latest data on the burden of disease, the book presents unique content on key topics that are often insufficiently covered in introductory materials, such as immunization and adolescent health. **Key Features:** • New chapter on Adolescent Health—an important but largely uncovered topic in the existing Global Health literature • Expanded chapter on Child Health with special attention given to immunizations • Expanded coverage throughout on the topic of health disparities • The latest information on nutrition including the Global Nutrition Report of November 2014 and the Lancet Series on Maternal and Child Nutrition of 2013 • New section on Pharmaceuticals • More than 25 additional “Policy and Program” briefs that cover a range of key topics **Includes Navigate 2 Advantage Access with:** A comprehensive, interactive eBook with embedded video links, knowledge checks and end-of-chapter quizzes Interactive practice activities including study questions Pre-loaded assessments including chapter quizzes, mid-terms, and a final exam. An expansive package of instructor materials including: sample syllabi, model policy briefs, a case study for discussion for each of the core chapters of the book, and an extensive bibliography of global health references organized by chapter.

PRINCIPLES OF MANAGERIAL FINANCE

FINANCIAL ECOSYSTEM AND STRATEGY IN THE DIGITAL ERA

GLOBAL APPROACHES AND NEW OPPORTUNITIES

[Springer Nature](#) This book analyses and discusses current issues and trends in finance with a special focus on technological developments and innovations. The book presents an overview of the classical and traditional approaches of financial management in companies and discusses its key strategic role in corporate performance. Furthermore, the volume illustrates how the emerging technological innovations will shape the theory and practice of financial management, focusing especially on the decentralized financial ecosystems that blockchain and its related technologies allow.

ESSENTIALS OF ENVIRONMENTAL HEALTH

[Jones & Bartlett Publishers](#) As the first title in the Essential Public Health series, **Essentials of Environmental Health** is a clear and comprehensive study of the major topics of environmental health, including: background of the field and “tools of the trade” (environmental epidemiology, environmental toxicology, and environmental policy and regulation); environmental diseases (microbial agents, ionizing and non-ionizing radiation); and applications and domains of environmental health (water and air quality, food safety, waste disposal, and occupational health). Perfect for the beginning student as well as the experienced health professional, each chapter concludes with study questions and exercises to engage the reader in further study. The forthcoming companion website for this edition will provide additional resources and learning aids, including PowerPoints, an instructor's manual, test questions, and flashcards.

GAPENSKI'S UNDERSTANDING HEALTHCARE FINANCIAL MANAGEMENT

Revised edition of: Understanding healthcare financial management. Louis C. Gapenski, George H. Pink. 2015.

FORTHCOMING BOOKS

INTRODUCTION TO HEALTHCARE QUALITY MANAGEMENT

Instructor Resources: Test bank, PowerPoint slides, answers to the in-book questions, and a PDF of the American College of Healthcare Executives / NPSF Lucian Leape Institute guide *Leading a Culture of Safety: A Blueprint for Success*. The ongoing shift to value-based healthcare has driven change in the practices and approaches providers use to evaluate their performance and improve their organizations' clinical, safety, and patient satisfaction outcomes. Now more than ever before, healthcare professionals must know how to apply the essential principles of quality management--measurement, assessment, and improvement. *Introduction to Healthcare Quality Management* explains the basic principles and techniques of quality management in healthcare. Written for students and professionals with little or no clinical experience, the book focuses primarily on measuring and improving the operational and patient service aspects of healthcare delivery. Real-world case studies and examples provide an applied learning approach that helps readers understand how to measure, assess, and improve an organization's performance and ensure the delivery of reliable, high-quality care. Thoroughly revised with updated references, examples, case studies, activities, and supplementary resources, this edition includes new content on: Strategies for managing quality in population health care Use of the Institute for Healthcare Improvement's Triple Aim framework Value-based reimbursement models Patient-centered discharge planning and case management Improving initiatives aimed at bettering patient health External regulations and accreditation standards Lean and Six Sigma improvement tools and techniques Healthcare application of improvement models from other industries An excellent resource for students and practicing health professionals alike, *Introduction to Healthcare Quality Management* provides readers with the core knowledge they need to shape innovative change in quality management practices.

ECONOMICS FOR HEALTHCARE MANAGERS

Instructor Resources: Test bank, PowerPoint slides and a lesson plan for each chapter, answers to the study questions, guides to the case studies, and a transition guide to the new edition. Good management requires a fundamental understanding of economics. In the rapidly changing healthcare landscape, economics can provide a road map for managers looking to effectively navigate strategic, goal-oriented decisions while also improving population health outcomes. *Economics for Healthcare Managers* provides the practical guide that healthcare managers need to simplify and strengthen the decision-making process for everyday issues. Written for those with little or no background in economics, the book is designed to engage readers in today's policy and management challenges. The author references classic studies while also drawing on current research and emphasizing contemporary analyses. As the purview of healthcare managers has expanded significantly, this edition has been updated to reflect their evolving role. Featuring 17 new case studies, the book incorporates recent changes in health policy and research, including new and revised content on: Realizing the Triple Aim Profits, market structure, and market power Regulations of the Affordable Care Act Health insurance and the move toward value-based payments The healthcare financing system and alternative payment mechanisms The book and its companion materials combine multiple cases, class activities, and special features to engage students and facilitate active learning. These resources give students in the classroom the opportunity to tackle the kinds of challenging economic issues they can expect to face during their careers as healthcare managers.

APPLIED PROBLEM-SOLVING IN HEALTHCARE MANAGEMENT

[Springer Publishing Company](#) **Note to Readers:** Publisher does not guarantee quality or access to any included digital components if book is purchased through a third-party seller. *Applied Problem-Solving in Healthcare Management* is a practical textbook devoted to developing and strengthening problem-solving and decision-making leadership competencies of healthcare administration students and healthcare management professionals. Built upon the University of Minnesota Master of Healthcare Administration Program's Problem-Solving Method, the text describes the "never assume" mindset and the structured method that drive evidence-based, action-oriented problem-solving. The "never assume" mindset requires healthcare leaders to understand themselves and their stakeholders, and to engage in waves of divergent and convergent thinking. This structured method guides the problem solver through the phases of defining, studying, and acting on complex interrelated organizational problems that involve multiple root causes. The book also describes how the Problem-Solving Method is complementary to quality improvement methods and can be used in healthcare organizations along with Lean, Design Thinking, and Human Centered Design. Providing step-by-step instruction including useful tips, tools, activities, and case studies, this effective resource demonstrates the utility of the method for all

types of health organization settings including health systems, hospitals, clinics, population health, and long-term care. For students taking health management, capstone, and experiential learning courses, including internship and residency projects, this book allows them to test and apply their problem-solving and decision-making skills to real-world situations. Beyond the classroom, it is an indispensable resource for organizations seeking to enhance the problem-solving skills of their workforce. The authors of the text have nearly 75 years of combined experience in healthcare management, leadership, and professional consulting, and teaching and advising healthcare administration students in classrooms, on student capstone, internship and residency projects, and case competitions. Synthesizing their expertise, this text serves as a guide for those who wish to strengthen their problem-solving abilities to systematically identify, analyze, study, and solve pressing organizational challenges in healthcare settings. Key Features: Describes a mindset and a structured problem-solving method that builds leadership competencies Encourages a step-by-step problem-solving approach to define, study, and act on problems to drive action-oriented solutions Supports experiential learning and coaching for students and professionals early in their careers, applicable especially to healthcare management, capstone, and student consulting courses, internship and residency projects, case competitions, and professional development in organizations Compares the Problem-Solving Method to other complementary methods used in many healthcare organizations, including Lean, Design Thinking, and Human Centered Design

THE WELL-MANAGED HEALTHCARE ORGANIZATION

Griffith's name appears first on the earlier ed.

INTRODUCTION TO THE FINANCIAL MANAGEMENT OF HEALTHCARE ORGANIZATIONS, EIGHTH EDITION

"This book offers a fundamental overview of how financial management works in healthcare organizations. Designed for healthcare management students, clinical students, and managers new to healthcare, the book reinforces basic concepts through mini-case studies, practice problems, and self-quizzes. A comprehensive case at the end of the book draws on information presented throughout the chapters to help readers apply their newfound financial skills to real-world healthcare scenarios"--

MASTER OF PUBLIC HEALTH COMPETENCIES: A CASE STUDY APPROACH

[Jones & Bartlett Learning](#) In October 2016, the Council on Education in Public Health (CEPH) released new competencies that all accredited Master of Public Health (MPH) programs must adhere to. Master of Public Health Competencies: A Case Study Approach covers each of the 22 required competencies to demonstrate how they can be applied in public health practice. Spanning all five key disciplines of Public Health - biostatistics, epidemiology, health policy and management; social and behavioral sciences; and environmental and occupation health - Master of Public Health Competencies covers the full breadth of public health. Each chapter is focused on a single CEPH competency and provides the background of the public health issue, followed by a case study to learn that competency and understand its application. Written by MPH faculty and community practitioners and based on real world public practice, these concise case studies are accompanied by discussion questions that facilitate classroom discussion.

MANAGING A MODERN HOSPITAL

[SAGE Publications India](#) The revised and updated second edition of Managing a Modern Hospital contains a judiciously compiled collection of writings on modern hospital management. The book is a fitting response to the compelling need for incorporating professionalism and better resource management in hospital administration to ensure quality and cost-effectiveness in health care in India. Health care has become one of the fastest growing sectors in India over the past decade. This book contains two new chapters, Customer Relationship Management, and Computer-aided Diagnosis, which highlight recent developments in the field in the last seven years. It spans a wide range of issues in modern hospital management, including: - Waste management - Financial management - Maintaining medical records - Medical audits - Managing human resources - Quality certification A repository of valuable insight and information on setting up and running a modern-day hospital efficiently and as an economically viable business, the book can serve as basic text and supplementary reading for courses in hospital management. It will also be of interest to hospital administrators in government and private health care institutions, directors of nursing homes, medical practitioners involved with hospital administration as well as entrepreneurs in the health care business, consultants and researchers.

PUBLIC HEALTH 101

[Jones & Bartlett Learning](#) From clean drinking water, to seat belts, to immunizations, the impact of public health on every individual is undeniable. For undergraduates, an understanding of the foundations of public health is an essential step toward becoming an educated citizen. Public Health 101 provides a big-picture, population perspective on the

determinants of health and disease and the tools available to protect and promote health. It examines the full range of options for intervention including use of the healthcare system, the public health system, and society-wide systems such as laws and taxation.

HEALTH CARE QUALITY MANAGEMENT

TOOLS AND APPLICATIONS

John Wiley & Sons In today's challenging health care environment, health care organizations are faced with improving patient outcomes, redesigning business processes, and executing quality and risk management initiatives. Health Care Quality Management offers an introduction to the field and practice of quality management and reveals the best practices and strategies health care organizations can adopt to improve patient outcomes and program quality. Filled with illustrative case studies that show how business processes can be restructured to achieve improvements in quality, risk reduction, and other key business results and outcomes Clearly demonstrates how to effectively use process analysis tools to identify issues and causes, select corrective actions, and monitor implemented solutions Includes vital information on the use of statistical process control to monitor system performance (variables) and outcomes (attributes) Also contains multiple data sets that can be used to practice the skills and tools discussed and reviews examples of where and how the tools have been applied in health care Provides information on root cause analysis and failure mode effects analysis and offers, as discussion, the clinical tools and applications that are used to improve patient care By emphasizing the tools of statistics and information technology, this book teaches future health care professionals how to identify opportunities for quality improvement and use the tools to make those improvements.

NURSING LEADERSHIP AND MANAGEMENT

THEORIES, PROCESSES AND PRACTICE

F.A. Davis This comprehensive text explores the philosophy that all nurses are leaders who use creative decision making, entrepreneurship, and life-long learning to create a work environment that is efficient, cost-effective, and committed to quality care. Broad and comprehensive coverage encompasses leadership and management theories and processes by synthesizing information from nursing, health care, general administration and management, and leadership literature. Activities teach them how to research decision-making data (participatory action research process) and analyze and make reliable choices in managing their work environment. Theory-based, scholarly yet practical, this is the most comprehensive and engaging baccalaureate text on the market.

THE MIDDLEBORO CASEBOOK

HEALTHCARE STRATEGY AND OPERATIONS

Student Resources (click here for access) Instructor Resources An extensive instructor's manual that includes how-to guidelines and teaching notes, suggested assignments, and additional assignments that tie this book to the following Health Administration Press textbooks: Dunn and Haimann's Healthcare Management, Tenth Edition Gapenski and Reiter's Healthcare Finance: An Introduction to Accounting and Financial Management, Sixth Edition Gapenski's Fundamentals of Healthcare Finance, Second Edition Olden's Management of Healthcare Organizations: An Introduction, Second Edition Thomas' Marketing Health Services, Third Edition Walston's Strategic Healthcare Management: Planning and Execution White and Griffith's The Well Managed Healthcare Organization, Eighth Edition Zuckerman's Healthcare Strategic Planning, Third Edition Give your students the opportunity to gain insight into the inner workings of a community and its healthcare providers. Students can practice and sharpen their managerial skills by applying what they learn to realistic scenarios. Instructors can use the cases in this book as a platform for helping students understand the interplay of factors that influence the development of healthcare strategy. Now in its second edition, The Middleboro Casebook offers a series of flexible, multipart, and integrated cases that bring to life eight healthcare organizations--two hospitals, a long-term care facility, a home health agency, two physician group practices, a community mental health center, and a county health department--in the fictional town of Middleboro and its surrounding communities. Created with today's healthcare issues and realities in mind, each organization's demographic, socioeconomic, and environmental characteristics are described in detail, including its: History Governance Organizational structure and strategies Programs and services Finance Operational challenges In this updated edition, all cases have been thoroughly revised to reflect changes in legislation, economic developments, and industry trends. All data have been updated or modified, and new organizational entities have been added, including a new case that portrays a community mental health center. The Middleboro Casebook can be used in undergraduate- and graduate-level health

administration programs, as well as in business schools and public health or public administration programs. The book works equally well in capstone courses and multiple foundational courses, or as a recurring element woven throughout a program's entire curriculum.

ELECTRONIC HEALTH RECORDS

STRATEGIES FOR LONG-TERM SUCCESS

The authors of this practical guide share the expertise they have gleaned from helping more than 100 hospitals transition from the world of paper to the world of information technology. They provide advice both for healthcare executives involved in implementing a new system and for those who wish to optimize their existing system. This book is a comprehensive reference for the design, implementation, and optimization of electronic health records (EHRs). The authors offer a detailed road map for avoiding common pitfalls during conversion and achieving higher-quality care after system implementation. A glossary of important terms and references to additional resources are also included in the book. Key topics covered include: Budgeting for the design and implementation of an EHR system Selecting and deploying new hardware and software Organizing your governance model for EHR implementation Training clinical staff on the new EHR system and procedures Ensuring compliance with HIPAA and other privacy measures Managing formularies, order sets, and documentation in the changing electronic world

PRINCIPLES OF PUBLIC HEALTH MICROBIOLOGY

Jones & Bartlett Publishers **Essentials of Public Health Microbiology** is a practical, applied textbook that examines how infectious disease is transmitted through a population, how it is monitored, and how preventative measures are designed. Major topics include the purification of water, the treatment of wastewater, food microbiology, sexually transmitted diseases, and the methods used to survey populations. A variety of learning tools, including historical perspectives, case studies, government internet databases, and explanatory figures help the student to understand the critical concepts of microbiology as they are applied to improve health and prevent disease across populations. Designed for students who have had a first course in general microbiology, this one-of-a-kind textbook is ideal for upper level undergraduates and graduates in public health and environmental health, as well as environmental engineering, hydrology, and civil engineering. The text is accompanied by a complete package of instructor resources including Instructor's Manual, TestBank, and PowerPoint slides available at <http://go.jblearning.com/burlage>.

POPULATION HEALTH

Jones & Bartlett Publishers **Practicing population based care** is a central focus of the Affordable Care Act and a key component of implementing health reform. **Wellness and Prevention, Accountable Care Organizations, Patient Centered Medical Homes, Comparative Effectiveness Research, and Patient Engagement** have become common terms in the healthcare lexicon. Aimed at students and practitioners in health care settings, the Second Edition of **Population Health: Creating a Culture of Wellness**, conveys the key concepts of concepts of population health management and strategies for creating a culture of health and wellness in the context of health care reform. Beginning with a new opening chapter, entitled, **Building Cultures of Health and Wellness**, the Second Edition takes a comprehensive, forward-looking approach to population health with an emphasis on creating a culture of wellness. The revised text takes into consideration the Affordable Care Act and its substantial impact on how health science is taught, how health care is delivered and how health care services are compensated in the United States. Key Features: - Study and discussion questions are provided at the conclusion of each chapter to highlight key learning objectives and readings. - Case studies highlight real world applications of concepts and strategies, and links to web sites provide additional opportunities for expanding knowledge. - Each chapter can stand alone to highlight key population health issues and provide strategies to address them, allowing educators to choose specific chapters or sections that meet the learning objectives of the course."

HEALTH INFORMATICS

A SYSTEMS PERSPECTIVE

Instructor Resources: Authors' responses to the chapter and case study discussion questions; guidance on how the case studies may be used; PowerPoint slides of the exhibits to supplement classroom discussions and lectures; and suggested activities for exploring chapter topics, including data sets. As the reach and influence of technology grow, the world becomes increasingly connected. What happens in one system--finance, manufacturing, research, infrastructure, supply chain, and many more--can have a significant impact on the

activities and outcomes in other systems. Healthcare is no exception. Connecting all of these systems is vital in order to properly support clinical care. Health informatics has the potential to align these interlocking systems in a way that transforms clinical decision-making and healthcare delivery to optimize overall system performance. **Health Informatics: A Systems Perspective** takes a systems approach to leveraging information in healthcare and enhancing providers' capabilities through the use of technology and knowledge transfer. The book offers a conceptual framework for aligning clinical decision processes with system infrastructures, including information technology, organizational design, financing, and evaluation. The book's contributors--all leading academics and healthcare practitioners--balance theoretical viewpoints with practical considerations. Case studies and informative sidebars support theory with real-world applications, while learning objectives, key concepts, and discussion questions facilitate learning and reinforce content. A glossary, which defines the main concepts and key terminologies presented in the text, provides a useful overview of the material. Thoroughly updated and revised, the second edition includes three new chapters on information systems in relation to population health, global health systems, and alternative financial mechanisms and their compatibility with innovative delivery models. Additional topics include: The role of human resources and information technology in healthcare Knowledge-based decision-making Transforming clinical work processes Nursing informatics Precision medicine Data and information security An essential resource for students and practicing managers alike, **Health Informatics: A Systems Perspective** explains how information technology can enable the transformation of health organizations to improve not only the quality of healthcare, but also the health of individuals and populations.

BANKING INSTITUTIONS IN DEVELOPING MARKETS: BUILDING STRONG MANAGEMENT AND RESPONDING TO CHANGE

World Bank Publications Describes how to run a sound and efficient bank in a liberalized financial environment. Also available: **Banking Institutions in Developing Markets. Volume 2: Interpreting Financial Statements** Chris J. Barltrop and Diana McNaughton 152 pages / (ISBN 0-8213-2218-4) / Stock No. 12218 / \$20.00 / Price code S2

HANDBOOK OF HUMAN FACTORS AND ERGONOMICS

Wiley-Interscience "In orchestrating this book, Dr. Salvendy invited contributions from more than 100 of the foremost authorities around the world. Each of its 60 chapters was reviewed by an international advisory panel comprised of some of today's leading figures in human factors and ergonomics. While each chapter establishes the theoretical and empirical foundations of the subject under discussion, the book's approach is primarily applications-oriented. Hence throughout readers will find case studies, examples, figures, and tables that optimize the usability of the material presented." "It is an indispensable tool for human factors and ergonomics specialists, safety and industrial hygiene professionals and engineers, human resource professionals and managers in manufacturing and service industries, and for educational institutions and government."--BOOK JACKET.